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City of Florence
Snow & Ice Removal

Curb to Curb Policy

To make streets as safe as possible for those who live, work and travel through the City of Florence our Public Services Department works around the clock. Their objective is to salt and plow all streets from one side of the curb to the other. This often requires the operator to make several passes down your street to ensure this level of safety is met.

City of Florence Snow Emergency

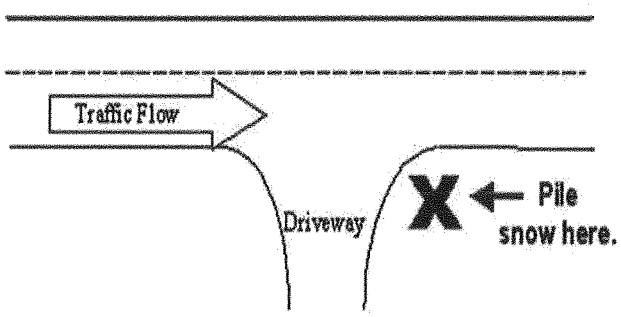
If the City of Florence declares a snow emergency, residents should remove vehicle(s) parked on the street to allow crews to more effectively clear snow from the street. The order expires twenty-four (24) hours after it is issued. The local news stations, radio and newspapers will provide the notification once a Snow Emergency is declared.

Driveway Shoveling Tips

In order to clear a street, plows must push snow to the side of the roadway. This creates a necessary but unfortunate consequence - snow pushed into your driveway. The department asks for your understanding and offers the following suggestions:

- Avoid shoveling snow into the street. Shoveling snow from your driveway into a street that has already been cleared may create safety hazards. Shoveling snow from your driveway into a street that has not been completely cleared will result in the snow being pushed back into your driveway by the plow.

- To avoid the frustrating problem of the snow plow covering your driveway with snow after you've just shoveled it, shovel the snow into your yard instead of into the street or shovel the snow to the "downstream" side of your driveway as determined by the travel direction of the truck. Normally, this is to the right side of your driveway apron as you are standing in your driveway facing the street. View the illustration for details.



Cul-de-sacs

Due to the various designs, driveway locations and hydrant placements, each cul-de-sac is unique and must be plowed accordingly. As much as possible, plow operators try to plow snow away from driveways and deposit it in open areas of the cul-de-sac. If you believe a snow plow operator has piled snow into your driveway please contact the Public Services Department at 859-647-5416.

Snow Plow Damage to Sod

Contact the Public Services Department at 859-647-5416 if you believe damage has occurred to your yard due to snow plow operations. Our Public Services Department will repair the affected areas deemed damaged by the snow plows.