

**2009
HANDBOOK**



FLORENCE CITY COUNCIL

Mayor Diane E. Whalen

Vice Mayor Ted Bushelman

Julie Metzger-Aubuchon Mike Apgar
Mel Carroll Kelly Huff
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FLORENCE FAMILY AQUATIC CENTER

8200 EWING BOULEVARD

FLORENCE, KY 41042

(859) 647-4619

www.florence-ky.gov

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Welcome to the City of Florence Family Aquatic Center. This beautiful facility is in its seventh year of operation and was built to provide a safe, family oriented aquatic experience for our community. Mayor Diane E. Whalen and Florence City Council embarked upon this project because of their commitment to improving the quality of life for those who live and work in Florence. We hope you enjoy the facility and its' many amenities and programs. Should you have any questions or concerns regarding the facility, please do not hesitate to ask.

The Aquatic facility is managed by a private professional pool management company, Cincinnati Pool Management, Inc. CPM provides innovative programs, quality staff and is committed to keeping our facility safe and clean.

The concessions are provided by a private concessionaire, Main Event Concessions and Sundries LLC, which provides us with quality food and drinks, reasonably priced. Concessions are provided during pool hours. Questions about concessions should be directed to (859) 647-4620.

MEMBERSHIP RATES

<u>FLORENCE RESIDENT</u>	<u>NON-RESIDENT</u>	<u>FLORENCE BUSINESS</u>
FAMILY \$225	FAMILY \$375	FAMILY \$300
SINGLE \$125	SINGLE \$200	SINGLE \$165
JUNIOR \$100	JUNIOR \$175	NA
SENIOR \$ 75	SENIOR \$110	NA

*Memberships sold until July 31 for the 2009 season.

DAILY ADMISSIONS

<u>FLORENCE RESIDENT</u>		<u>NON-RESIDENT</u>	
ADULT	\$6	ADULT	\$9
SENIOR	\$4	SENIOR	\$6
CHILD	\$4	CHILD	\$6
CHILD (0-2 yrs.)	FREE	CHILD (0-2 yrs.)	FREE
MILITARY PERSONNEL	\$5		\$5

Resident – Must reside within the city limits. Photo ID required with street address.

Family – Two adults and family members under the age of 21 living in the household.

Senior – anyone 65 years of age or older.

Junior—anyone between 13-18 years of age

Child - anyone between 3—12 years of age

Guests – must pay non-resident admission if they are not a city resident.

Business - To qualify for a business rate you must own a business or work for a business within the Florence city limits. Pay stub required for ID.

Military Personnel—Must be active in the military. Family members do not qualify.

SPECIAL RATES

CITY OF FLORENCE BUSINESS GROUP \$7 PER PERSON

Minimum of 25 per Group. Must be purchased in advance. **No credits or refunds provided.**

SUMMER YOUTH PROGRAMS CHILD \$5—ADULT \$7

No minimum required. Applies to organized day camps, church camps, athletic camps, music camps that meet throughout the summer months. Must request on camp letterhead and purchase in advance of scheduled outing. **No credits or refunds provided.**

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HOURS OF OPERATIONS

May 23 - August 23, 2009

Sundays—Thursdays 11:00 am—7:00 pm

Fridays—Saturdays 11:00 pm—8:00 pm

If you have a question about the aquatic center being open due to programs or inclement weather, please call 647-4619.

The competition/lap pool will be closed to the public at 4:30 pm for all home dive and swim meets—Tuesday, June 16, Thursday, June 25, Thursday July 2, Tuesday, July 7, Tuesday, July 14 and Thursday, July 23. Normal hours of operation will be in effect for other pools.

Management reserves the right to refuse admittance to or eject from the aquatic premises any persons failing to comply with health or safety regulations.

Any person who exhibits signs or is suspected to be under the influence of drugs or alcohol shall be prohibited from entering the aquatic center or may be ejected from the premises.

LOCKER RENTAL

Lockers are available in the lobby for a fee of \$2.00. A \$5 deposit is required. When the key is returned, you will receive your \$5 deposit back.

SHELTER RESERVATIONS FOR GROUPS

Plan your next birthday party family or group outing at the aquatic center! Shelters may be reserved for 2 hours for \$15 or 4 hours for \$25 by calling 647-4619. All food & drinks must be purchased at the concession stand but can be eaten in the shelter area.

Birthday cakes can be brought in, but there is no storage available. Shelter can be decorated. Pool furniture must be used for seating. Do not bring in chairs. For details on the party menu and to order concession food, call 647-4620. See pool manager for details.

SWIM LESSONS

Lessons are held for one half hour Mondays through Thursdays. Fridays will be used for make-up lessons. Group lessons will be scheduled with three (3) to six (6) students in a class for ages three (3) and up. Please register for each session by the Wednesday before the session begins. Adults interested in swim lessons are asked to see the manager. Contact the Manager for private lessons.

Session #1 June 1 - June 11
Session #2 June 15 - June 25

Session #3 July 6- July 16
Session #4 July 20- July 30

Day Classes:

9:00 am to 9:30 am
9: 35 am to 10:05 am
10:10 am to 10:40 am

Evening Classes:

7:10 pm to 7:40 pm
7:45 pm to 8:15 pm

FEE: Member \$40
Non-member \$60
Private Lessons \$25/Half Hour per lesson



SWIM TEAM

The Florence Hammerheads are swimmers and divers who participate in the Northern Kentucky Swim League (NKSL). Any Florence youth resident up to age 18 is invited to join. You must be a member of the pool, reside in Northern Kentucky and be able to swim the length of a 25 meter pool to qualify.

Swim: Meets are held on Thursdays and divisions include: Freestyle, Breast Stroke, Back Stroke, Butterfly Stroke, Medley, & Free Relays, and Individual Medley. Practice is 7:30-9:30 am M-TH.

Diving: Meets will be held on Tuesdays. Two different dives will be performed. Practice is 9:30-10:50 M-TH.

*Season consists of 6 Meets (June-July), a Championship Swim and Dive Meets and All-Star Swim and Dive Meets.

FEE: \$50/child, \$45/2nd child & \$40/3rd child or more within the same family.

General Policies

- **NO COOLERS** permitted in the facility. **NO outside** food or drinks are allowed in the facility. Food or drink permitted in authorized areas only. Do not leave belongings at concession tables. Concession tables are for eating and drinking.
- Infants and toddlers are **required** to wear rubber pants over swim diapers. Swim diapers must be worn due to The Center for Disease Control recommendations. NO changing diapers on pool deck.
- NO smoking permitted within the facility. If you leave the facility to smoke, be sure to have your hand stamped to return at no charge.
- Children 12 & under must be with a responsible person 16 years or older.
- Proper swim attire required (no cut off shorts, jeans, etc.) unless prohibited by religious beliefs.
- NO running and NO horseplay.
- Spitting, spouting of water, blowing the nose, or otherwise introducing contaminants into the facility water is not permitted.
- Diving in shallow water is not permitted.
- Caution shall be exercised in the use of diving boards.
- Admission to the facility is refused to all persons having any contagious disease, infectious conditions, & open wounds.
- Animals are not permitted in the facility area unless assigned to assist sight-impaired individuals.
- Flotation devices permitted, however, a parent/guardian must supervise within an arms reach of their children.
- City is not responsible for lost or stolen articles.

CLOSING POLICY

The City has the right to close the pool in the event of severe weather with **no cash refunds** under any circumstances due to the patron. The facility will close if the air temperature is 68 degrees or below, or at the discretion of the manager based on inclement weather. Please call 647-4619 or 647-5439 if you have any doubt about the facility being open.



LIGHTNING POLICY

When thunder and/or lightning are first noticed the pool will be evacuated until thirty minutes after the last thunder is heard. If thunder or lightning occurs again within the thirty minute period, another thirty minute time limit goes into effect.



HEALTH ILLNESS CLOSURE POLICY

Should the facility close due to a fecal contamination, a case of shingella, cryptosporidium or other water borne illness causing an eight hours to treat, **no cash refunds will be provided to patrons.** However coupons will be issued for a free admission to the Florence Family Aquatic Center valid to the end of the 2009 season.

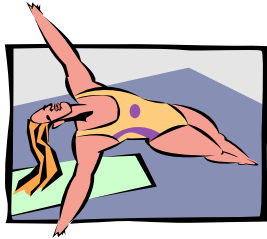
- Not responsible for lost, stolen, or damaged coupons.
- No photo copies of coupons will be accepted.
- Pool members are not eligible for coupons due to water borne illnesses.

When a fecal contamination, case of shingella, cryptosporidium or other water borne illness occurs, in accordance with the Northern Kentucky Health Department's policy, the aquatic center must be evacuated and the pool closed. Management must go through a series of procedures to treat the water. The procedure may last 30 minutes to eight (8) hours. Depending on the time of the occurrence, the pool may reopen. Weather may be a factor in the 30 minutes to eight (8) hours needed to treat the pool. If you observe an individual causing the incident, please notify the pool staff immediately.

We appreciate your patience and understanding in this matter as we take measures to provide a sanitary environment.

AQUATIC FEATURES & POLICIES**Spray Ground Rules**

- Children up to 45" tall may play on the spray ground features: starfish seahorse and pirate ship.
- Children must be under direct supervision of an adult or approved caregiver.
- The tumble bucket area and jet sprays are available for all ages.
- NO diving or jumping from play equipment.
- NO food or drink permitted in the area.

**Diving Board Rules**

- To use the diving board one must be able to swim.
- Only one person shall be on the same board at a time. The next person in line shall wait in line on the pool deck, not the ladder. Since there are two boards, patrons should take turns alternating use of diving boards.
- Wait for proceeding person to reach the side before jumping.
- Only one bounce may be taken on the diving board before entering the water.
- Do not run on your approach to the end of the board.
- Jump straight off the board, not toward the side,
- Exit the water immediately using the ladder closest to the board from which you jumped.
- Parents are not permitted in the diving well to "catch" their child.

LAZY RIVER RULES

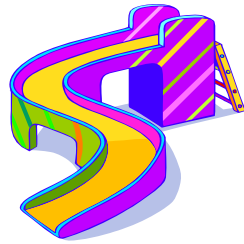
- Enter and exit from tube area only.
- Must wait for instruction from lifeguard before starting.
- Riders must use tubes provided. Two sizes are available.
- Parents with young children may ride in tubes together. Otherwise only one rider per tube; no doubles, trains, or chains.
- Riders must stay in tube.
- NO stopping at anytime.
- NO grabbing sides of Waterfall.
- One time around then exit immediately.
- Place tubes in container/holder after use.
- Notify lifeguard for assistance by raising your arm.



AQUATIC FEATURES & POLICIES

RED SLIDE RULES

- Must be **60"** tall and able to swim to ride the red slide.
- **To ride red slide: Place hands behind head. Keep elbows over chest. Chin should touch your chest. Keep legs crossed at the ankles. Do not sit up while going down. Do not rest head on slide. Injury may result from not following the rules.**



GENERAL SLIDE RULES

- Do not use the railing to push off. Ask the Lifeguard for assistance.
- Wait at top of stairs until preceding person swims to the ladder. The guard will indicate when it is safe to begin.
- Only one rider at a time. No doubles, trains or chains.
- Ride the slide from a prone position with your hands behind your head.
- Keep arms and legs inside flume.
- Do not stop on slide.
- Exit immediately to ladder closest to slide used.
- The use of tubes, lifejackets, floatation devices, goggles, masks, sun glasses, fins, suits with zippers, etc. is not permitted on slide.
- Do not enter Lazy River from slide pool.
- Pregnant women and people with a heart or back condition or any existing injuries should not ride the slides.
- Failure to follow slide rules can result in serious injury to yourself and others as well as loss of your privilege to use the slide.

Failure to follow slide rules may result in dismissal from the facility.

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AQUATIC CENTER SPECIAL ACTIVITIES

Opening Season Party

Saturday, May 23

12:00 - 6:00 pm

Memorial Day Party

Monday, May 25

12:00 - 6:00 pm

Fourth of July Party

Saturday, July 4

12:00 - 6:00 pm

End of Season Splash Party

Sunday, August 23

12:00 - 6:00 pm

